

It's Easy To Use

When making purchases at stores or restaurants:

1. Hand your card to the cashier or server
2. Sign the receipt
3. Take your card and keep a copy of the receipt



When making purchases using a PIN pad:

1. Swipe your card through the PIN pad
2. Press "credit" and sign the receipt
3. Or, if you want to get cash back, press "debit" and enter your PIN (many grocery stores and drug stores will give you cash back with a purchase)

To get cash from an ATM:

1. Insert your card and follow the steps on the screen
2. Enter your Personal Identification Number (PIN)
3. Select the amount of cash you want to withdraw
4. Be sure to take your card and receipt



Know How it Works

Your Visa prepaid card is easy to use for everyday purchases at millions of locations worldwide — anywhere Visa debit cards are accepted. Just remember some helpful hints and how to handle a few special situations:

Know your Balance

When you make a purchase or ATM withdrawal, record it in your Cardbook and deduct the amount from your balance immediately.

Gas Stations

Paying at the pump may result in a decline. Instead, go inside, pay the attendant a specific amount before you pump, and sign the receipt.

Restaurants

When paying a restaurant tab, keep in mind that you may need to have enough in your account for the dining bill and a 15-20% tip for the transaction to be approved.

Hotels

After check-out, the "hold" on your card may take a few days to be removed.

Rental Cars

Some rental car companies may require that you use a credit card to make a reservation. Your Visa Prepaid Card is always welcome for final payment.

Returning a Purchase

Each merchant location has its own return policy and will handle the return in the same manner as any other Visa transaction. You may receive a credit to your card, a cash refund, or a store credit. It may take up to one week for a credit to appear on your card.





Load Checks Directly onto your Prepaid Card

Here at MAP, we know that loading money onto your Prepaid card is important. That's why we are so excited to welcome Ingo Money, a new app that lets you load approved checks directly onto your eligible MAP Prepaid card with your smartphone.

DOWNLOAD: Install the free Ingo Money app from the Apple App Store or Google Play onto your smartphone.

ENROLL: Create your Ingo account and enter your eligible MAP Prepaid card info into the app.

CLICK: Place your check on any solid background. Using your smartphone, take a photo of the front and back.

GO: Choose to access your money in minutes for a 1% or 4% fee depending on check type (with a minimum fee of \$5 per transaction), or in 10 days for no fee. Ingo does the rest.

Direct Deposit Paychecks to your Prepaid Card

Now you can have your employer deposit paychecks directly to you prepaid card. Your MAP Prepaid card makes it easy for your employer to directly deposit your pay into your account each pay period - similar to direct deposit.

To get started with direct deposit to your MAP Prepaid card, follow these simple steps:

1. Go to mapprepaid.com
2. Register your card
3. Click the "Direct Deposit Instructions" link in the Direct Deposit Information section

Direct Deposit Information

[Direct Deposit Instructions](#)

Routing Number: 311000000

Account Number: 5860000000000000

This information can only be used to add funds to your account.

4. Follow the instructions that appear when you click the link; that's all it takes to have your paychecks deposited directly on to your MAP Prepaid Card!

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